

JARON MOORE

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Analytical and detail-oriented professional with experience in customer service, sales, and web development. Proficient in Python, JavaScript, and other programming languages. Skilled in account maintenance and creation, sales development, and the usage of computer programs such as Office, Word, and Excel. Adept at working in team environments and on my own. Currently pursuing a degree in Computer Science from Oregon State University, set to graduate in June 2024

EXPERIENCE

CLIENT RELATIONSHIP CONSULTANT III

U.S. Bank | Klamath Falls, OR

JULY 2023 - PRESENT

- Proficiently manage significant cash transactions.
- Facilitate customer account management, including the establishment of new accounts and provision of loan assistance.
- Employ various communication channels such as Microsoft Teams, email, and phone to interact with customers and team members effectively.

MEMBER SERVICE REPRESENTATIVE II

Rogue Credit Union | Klamath Falls, OR

APRIL 2021 – JULY 2023

- Initiated member accounts and loan applications.
- Conducted outbound sales calls to promote services and products.
- Consistently surpassed sales targets.

RELATIONSHIP BANKER

Umpqua Bank | Klamath Falls, OR

NOVEMBER 2019 – APRIL 2021

- Established member accounts and facilitated loan processing.
- Spearheaded outreach efforts to cultivate new business relationships.
- Provided support to the team in enhancing customer engagement and satisfaction.

FREIGHT DISPATCH & SALES

All-Quip Transportation Services | Medford, OR

JANUARY 2018 – NOVEMBER 2019

- Orchestrated carrier management and ensured timely deliveries to clients.
- Collaborated with external stakeholders such as financial institutions, accounting departments, and logistics firms.
- Maintained regular communication with customers and clients via phone and email.

SHIFT LEAD BARISTA

Dutch Bros Coffee | Medford, OR

FEBRUARY 2016 – JANUARY 2018

- Supervised team members during shifts, ensuring smooth operations.
- Prepared a diverse range of beverages, including coffee, energy drinks, and teas.
- Excelled in a fast-paced, customer-centric environment, emphasizing teamwork and efficiency.

PROJECTS

SENIOR CAPSTONE: MALWARE ANALYSIS

Oregon State University

FALL - SPRING 2024

- Created a virtual network and multiple virtual machines using VMware Workstation Pro 17.
- Completed malware analysis on malware gathered from multiple sources.
- Gathered multiple ISO images to conduct malware analysis on multiple operating systems.
- Created a research document stating what I had found from my analysis.

GOLF SHOP DATABASE AND FRONT-END WEBPAGE

Oregon State University

SPRING 2023

- Created a database using MySQL, connected to a front-end webpage for user-interface using JavaScript, HTML.
- Updated the database using CRUD steps to reflect changes made by user in real-time.

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, MINOR IN BUSINESS

Oregon State University

JUNE 2024*

- *Currently enrolled, set to graduate June 2024*
- Relevant Coursework: Network & Database Management, Financial Accounting & Reporting, Operating Systems
- Senior Capstone: Malware Analysis using virtual machine and network.
- GPA 3.7

SKILLS

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| • Sales & Account Maintenance | • Computer and Technology Concepts |
| • Excellent time management skills | • Public Speaking |
| • Team-Oriented | • Excellent Oral and Written Communication |

PROFESSIONAL REFERENCES

Amanda Bailey | Rogue Credit Union

425.919.3577

Ian Powers | All-Quip Transportation

541.301.9026

Emily Brink | South Medford High School

541.944.9716